

## WARRANTY STATEMENT

This warranty is in addition to all rights which the buyer may have against his supplier under the sales agreement between the buyer and the supplier and according to local legislation.

Pendulum Instruments Sp zo.o. warrants the products to fulfill its published specifications upon delivery, and to be free from defects in material and workmanship under normal use and service for **a period of twenty-four (24) months from the date of shipment** from Pendulum Instruments. This warranty does not cover possible required re-calibration and/or standard maintenance actions.

This warranty extends only to the original end purchaser and does not apply to fuses, batteries, power adapters, or to any product or part thereof that has been misused, altered, or has been subjected to abnormal conditions of operation and handling. Pendulum Instruments' obligation under this warranty is limited to repair or replace a product that is returned to the local Pendulum Instruments sales representative within the warranty period, provided that Pendulum Instruments determines that the product is defective and that the failure has not been caused by misuse, alteration or abnormal operation.

Pendulum Instruments does not warrant that **Software or Firmware** will operate correctly without interruptions, or that errors found in Software or Firmware will be fully corrected. However, Pendulum Instruments will make best efforts to correct errors and imperfections reported by Users. SW media are warranted for 90 days after shipment from Pendulum Instruments.

**Repairs made on out-of-warranty products**, has a warranty period of 90 days

**Some third-party options and accessories** may have a different warranty period than the main product. These products are listed on Pendulum instruments' web site:

[www.pendulum-instruments.com/support/warranty-information/](http://www.pendulum-instruments.com/support/warranty-information/)

### Extended warranty to three years

The standard warranty period can be extended from two to three years, free-of-charge, by registering the purchased product at Pendulum Instruments' web site, within the first year:

[www.pendulum-instruments.com/support/register\\_product](http://www.pendulum-instruments.com/support/register_product)

### Extended warranty with two extra years to four or five years

The warranty period can be extended with two extra years to four years (without registration) or five years (with registration), by purchasing *Option 95 - Extended warranty* within the current warranty period.

### Disclaimer

The foregoing warranty is exclusive and is in lieu of all other warranties, expressed or implied, including but not limited to any implied warranty of merchantability, fitness, or adequacy for any particular purpose or use. Pendulum Instruments shall not be liable for any direct, indirect, special, incidental, or consequential damages, whether based on contract, tort, or otherwise.

## WHAT TO DO IF A FAULT OCCURS ON THE PRODUCT WITHIN THE WARRANTY PERIOD?

If a failure occurs, send the product with a detailed description of the malfunction to your local Pendulum Instruments distributor, who will handle the transport to and from the nearest Pendulum Instruments repair center.

Please note that you will not get a warranty repair/replacement if:

- The returned unit is proven to be without fault
- The returned unit has obvious signs of misuse, alteration, or abnormal operation/handling